Clearing the browser cache

Out of date content in your browser cache may cause problems in the Plunet BusinessManager GUI. It is advisable to manually clear the cache, so that updated content can be displayed correctly. The process here depends on which browser you are using.

> **NOTE**
>
> Before clearing the cache, please make sure that your Plunet BusinessManager is closed. If you are using Internet Explorer, the browser should also be completely closed; for all other browsers, it is sufficient to close any tabs with Plunet BusinessManager.

Internet Explorer

Open your computer's *Control Panel*. Select *Internet Options* and click *Delete* under *General → Browsing History*. In the *Delete Browsing History* window, untick the *Preserve Favorites website data* checkbox and tick *Temporary Internet files and website files* and *Cookies and website data*. Then click *Delete*.

Microsoft Edge

Click *...* in the top right-hand corner of the browser and select *Settings*. Click *Choose what to clear* under *Clear browsing data*. Tick the *Cached data and files* checkbox and then click *Delete*.

Alternatively, press *Ctrl + Shift + Del* to directly open the side menu. Tick the *Cached data and files* checkbox and then click *Delete*.

> **NOTE**
>
> The *Internet Options* in the *Control Panel* also affect Microsoft Edge.

Mozilla Firefox

Open the menu in the top right-hand corner of the browser and click *Settings*. Select the *Advanced* checkbox and then *Network*. Click *Clear now* under *Cached Web Content*.

Alternatively, press *Ctrl + Shift + Del* to open the *Clear Recent History* window. Select *Everything* as the time range and click *Details*. Tick the *Cache* and *Offline Website Data* checkboxes and untick all of the others. Then click *Clear now*.

Google Chrome

Open the menu in the top right-hand corner of the browser. Select *More tools* and click *Clear browsing data*. Select *the beginning of time* from the *Obliterate the following items from* drop-down list. Tick the *Cached images and files* and *Cookies and other site and plug-in data* checkboxes and untick all of the others. Then click *Clear browsing data*.

Alternatively, press *Ctrl + Shift + Del* to directly open the *Clear browsing data* window. Then proceed as described above.

Safari for Mac OS X

Open the *Safari* window and click *Empty cache...*. Then click on *Empty*.

Alternatively, press *Cmd + Alt + E* and click on *Empty*.